

HOUSE RULES

1. Be polite, courteous, friendly and cooperative
2. Do not enter other resident's room unless invited in
3. Any complaints or problems, please contact the Residential Officers or Management at Pinaroo Roma Inc. or complete our compliments / complaints form
4. Should you become aware of any maintenance which needs to be completed, please contact the Residential Officers or Management at Pinaroo Roma Inc.
5. No cooking in room or using a toaster in the room as this will set off the fire alarms
6. All meals will be served in the Dining Room
7. No smoking within the Retirement Village as per current smoking regulations
8. Kitchenette available to all residents
9. No entry into the main kitchen by residents
10. Small washing machine in laundry is available for resident use as needed
11. Small clothes dryer is available for resident use as needed
12. Do not use the large industrial washer or dryer
13. Main entry door closes at 8.30pm
14. Noise to be kept at a reasonable level
15. Regular cleaning of room and bathroom with linen change and laundry is provided by Pinaroo Injune Retirement Village
16. Notification to be provided to residents prior to any maintenance being done in individual rooms.
17. No candles allowed in rooms. These are a fire risk.
18. When there is a blackout, only use torch or battery lantern or go to the lounge, dining room for light.
19. Residents to notify Residential Officer if there is an extra for lunch or dinner by 10am if possible. A small fee of \$10 per meal will be charged.