

If you have any comments or suggestions you would like to share with us for



Office Use:

Standard: _____

Outcome:

Outcome Advised (to who, how and when) :

Evaluation :

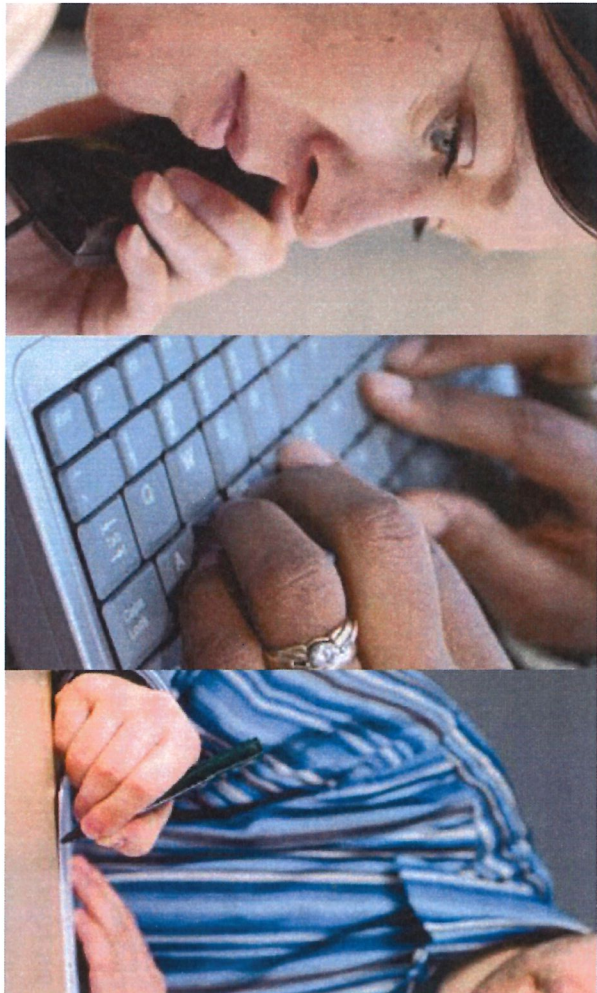
Signature _____
Position: _____

Date: _____

PINAROO INJUNE RETIREMENT VILLAGE

Putting you first

Comments, compliments and
Complaints / Improvements



2 Broughton Street
Injune QLD 4454
Ph: 07 4626 1470
Email: injunevillage@hotmail.com



Date:.....

Room No:

Your details

Name: _____
Address: _____
Contact Number: _____
Email address: _____

Do you wish to make a comment compliment complaint

Which service is your comment, compliment or complaint about?

Please give details: _____

We welcome your comments, compliments, complaints and suggestions for improvement
Pinaroo Injune Retirement Village values feedback from people who use and experience our services. We want to hear about things that have gone well as well as things that haven't.

How to make a comment or compliment

Your comments and compliments are important to us. Please talk to the team providing the service, or if you are not sure who that is, simply fill in this form and place it in the specially marked box at our main entrance.
All feedback to us is treated in confidence

How to make a suggestion, complaint or even give us a compliment

We hope that the services you receive from us are of the quality that you expect. However, we know that there may be times when you feel unhappy about the service you have received. We welcome all feedback which enables us the opportunity to improve or for us just to know we are doing a good job!

Contact Phone Number:
Manager: 07 4626 1470
Email : injunervillage@hotmail.com

Or
Department of Communities & Housing
137 468
<https://www.chde.qld.gov.au/contact/complaints-compliments>

